





Caring for others and yourself: the 2025 Carer Wellbeing Survey

Each year, the Carer Wellbeing Survey calls on current and past carers across Australia to tell us about their experiences of being a carer. Results of our previous surveys are available at https://www.carersaustralia.com.au/carer-wellbeing-survey/.

This survey is conducted by researchers from the University of Canberra in partnership with Carers Australia and the Department of Social Services. The results help us better understand the needs of carers and are used by Carers Australia to support their work advocating for carers across Australia and by the Department of Social Services to inform their delivery of services to carers.

For information about how we ensure your privacy is protected and further details about the funding and conduct of this project, please see the *information sheet* provided.

Participation in this survey is completely voluntary. All survey participants aged 14 or older who complete the survey before 30 April 2025 can enter our prize draw to win one of 13 prizes worth a total of \$5,000.

If you need help completing the survey or have questions about it, you can call the research team on:

1800 981 499 (Monday – Friday, 9am – 4pm) or you can email us at carerwellbeing@canberra.edu.au.

First, we want to check you are aged 14 or older.

How old are you? Years	·
If you are aged under 14, we won't ask you to complete the Carers Network which has a wide range of resources that https://youngcarersnetwork.com.au/	ne survey – but do encourage you to get in touch with the Young can help you in your role as a carer:
If you are 14 or older, you are eligible to complete th	e survey – the questions start below.
Have you ever looked after someone (or helped look after someone) who has a disability, mental illness, drug or alcohol dependency, chronic condition, dementia, terminal or serious illness, or who is frail or needs care due to ageing? Note: Doing this type of role even for a short period counts as looking after someone.	Yes, CURRENTLY doing this Not currently, but I have in the past No, I've never done this
You indicated that you either currently or in the nact has	va looked after someone Not

You indicated that you either currently or in the past have looked after someone with a disability, mental illness, drug or alcohol dependency, chronic condition, dementia, terminal or serious illness, or who is frail or needs care due to ageing. Have you done this	Yes, currently doing this	Not currently, but I have in the past	l've never done this
As a family member, friend or neighbour (unpaid)? Note that receiving a Carer Payment or Pension is still considered unpaid care.	\circ	\circ	\circ
As part of volunteering for an organisation that does caring work?	\bigcirc	\bigcirc	\bigcirc
As part of paid work? This applies if you are paid a salary or wage for your caring, not a government payment.	0	0	0

The rest of this survey asks questions about the caring you do that is not in a paid or volunteer capacity. Please answer the rest of the caring related questions about the caring you do/did for your family, friends or neighbours only. If you do not do any caring in an unpaid capacity, this survey is not applicable to your circumstances and you do not need to continue.

Do you think of yourself as being a 'carer'?	\bigcirc	Yes, all the time							
Select one	\bigcirc) Yes, sometimes							
	\bigcirc) No, not really							
	\bigcirc	Unsure							
We want to understand how long you have had a role as a	0	More than 20 years ag	go						
carer.	\bigcirc	11-20 years ago							
When did you start being a carer? Select one	\bigcirc	6-10 years ago							
	\bigcirc	2-5 years ago							
	\bigcirc	13-23 months ago (be	twee	n 1 and 2 years)					
	\bigcirc	7-12 months ago							
	\bigcirc	3-6 months ago							
	\bigcirc	Less than 3 months ag	go						
Are your current caring duties permanent or episodic?	\bigcirc	Permanent – I have a	n ongo	oing carer role					
If you care for more than one person, please answer for the person likely to need care for the longest time. Select one	0			required to be a carer, but person I care for needs little					
How long are your current caring duties likely to last?	0	Likely to last 6 months	s or m	nore					
If you care for more than one person, please answer for the person likely to need care for the longest time. Select one	0	example, you might b	e cari	onths before stopping (for ng for someone recovering expected to make a full her care)					
	\bigcirc	Don't know							
How many people do you currently care for?	0	None							
Select one	\bigcirc	One							
Only include those you care for who have a disability, illness, drug/alcohol dependency or frailty, including	\bigcirc	Two							
children with special caring needs; but <u>do not</u> include	\bigcirc	Three							
children with everyday caring needs associated with standard childcare.		Four or more							
For your current or most recent caring duties, about how		<5 hours	\bigcap	40-49 hours					
many hours a week would you typically spend on your		5-9 hours		50-59 hours					
caring responsibilities? Select one									
25.55.55		10-14 hours	\bigcirc	60-69 hours					
	0	15-19 hours	\bigcirc	70 or more hours					
	\bigcirc	20-29 hours	\bigcirc	Hard to say					
	\bigcirc	30-39 hours	\bigcirc	Varies					

The next questions ask about the type of caring responsibilities you have. If you care for one person, please answer the questions below asking about 'Person 1' you care for. If you care for more than one person, please provide information here for the person you care for who has the **highest caring needs** (Person 1).

Does Person 1 you care for live with you?	Yes No
How much assistance does Person 1 typicall need?	Not much, they require limited Person needs care for most of their assistance day-to-day functioning
Select one	
We know that caring needs often vary day to day. On a day that is 'typical' (if there is one), how much assistance would the person requi (from 1 'require limited assistance' to 5 'require are for most of their day-to-day functioning. If the person only sometimes requires care, base your answer on the times when they do need care.	e e
Does Person 1 you care for have any of the	☐ Dementia
following caring needs? Select ALL that apply	Neurological conditions other than dementia e.g. motor neurone disease, Multiple Sclerosis (MS), Parkinson's disease, spinal conditions, stroke, brain cancer, cerebral palsy, epilepsy Old-age related frailty/old-age related poor health Terminal illness other than dementia Autism spectrum disorder Other developmental disorder Mental illness and/or psychosocial disability Drug or alcohol addiction/dependency Physical disability e.g. related to sight, hearing, mobility Intellectual disability Chronic non-terminal illness (lasting 6 months or more) Shorter term illness (likely to last less than 6 months) Other, please specify:
Is Person 1 you care for your) Child/stepchild Sibling (brother/sister)
Select one	Grandchild/step-grandchild Brother/sister-in-law
If the options provided don't properly describe the relationship you have with) Spouse/partner Other family member e.g. aunt, uncle
the person you care for, please select	Ex-spouse/ex-partner Non-family member e.g. friend
'other' and describe your relationship in your own words.	Cuandravant/stan avandravant/
your own words.	grandparent-in-law Parent-in-law
	Other (please describe):
Are you the primary carer for Person 1? Select one	
Contract one	I provide around half the care, and another person or other people provide the other half
) I provide less than half the care for this person

Does anyone other than yourself	0 '	Yes, another family member or friend											
provide regular care for Person 1? Select one	0 '	Yes, one or more paid care workers Ves, another person e.g. volunteer											
Select one	0 '	Yes, another person e.g. volunteer											
		No, I am the sole	carer	er									
Does Person 1 you care for identify as Select one	<u> </u>	Male	0	Other e.g. non-binary, gender fluid, inter-gend no gender									
	O 1	Female	\bigcirc	Prefer not to ar									
How old is Person 1 you care for?	\bigcirc (0-4 years	0	20-24 years	0	55-64 years							
Select one	O :	5-9 years	\bigcirc	25-34 years	\bigcirc	65-74 years							
	O :	10-14 years	\bigcirc	35-44 years	\circ	75 years or older							
	O :	15-19 years	\bigcirc	45-54 years									
Is Person 1 you care for Aboriginal and/or Torres Strait Islander?		Yes, Aboriginal		Yes, Torres Stra	it Island	er							
Select ALL that apply	<u> </u>	No, neither of the	ese										
Does Person 1 you care for usually	0 '	Yes, English is the	main	language spoken	1								
speak English at home?		No, speaks a lang	uage o	other than English	n as the	main language							
Has Person 1 ever done any of the						ce - including reservists)							
following types of paid or volunteer work (whether currently or in the past)?				esponder' – this in rs, as well as othe		police officers, ambulance							
Select ALL that apply			_	first responder' e		•							
		None of the abo			0	0 11							
Carers provide a wide range of support for		Personal care su	ıpport	e.g. bathing, sho	wering,	dressing, toileting							
the people they care for, and this support varies a lot depending on the needs of the		Helping with tra organising publi	-		he perso	on to appointments,							
people being cared for.				•	person t	o communicate with							
In the last 12 months, have you done any of the following for Person 1 who you		family/friends/s	trange	ers									
care for?		Technology sup forms, pay bills			n use on	lline appointments or							
Select ALL that apply		Managing/organ	nising	medications									
		Managing/organ	nising	medical appointr	ments								
		_		to manage form government serv		ort services such as aged or							
		Assisting persor education/train		cess and maintai	n emplo	yment or							
		Advocating for pemployer	oersor	n's needs e.g. with	h school	, health professionals,							
			in ma	anaging social int	eraction	IS .							
				t such as providir trauma, depress		ort when the person is iety							
		_				afe from accident or self-							
				_	aning th	an you would usually do in							
				ctivity (please de	scribe b	elow):							
		None of the abo	ve										

In the last 12 months, has Person 1		NDIS (National	Disabi	lity Insura	nce Scheme	e)					
received support or financial assistance		Disability service	es not	accessed	l through Ni	OIS funding					
from any of the following? Select ALL that apply		My Aged Care									
Selectivity that apply		Department of	Vetera	ın's Affaiı	·s						
		Disability Suppo Government)	ort Per	nsion (fro	m Services A	ustralia, the Au	stralian				
		Age Pension (from Services Australia, the Australian Government)									
	Other disability payments from Services Australia, Australian Government e.g. Essential Medical Equipment Payment; Mobilit Allowance; Youth Disability Supplement										
		Disability Comp	ensati	on Paymo	ent from De	partment of Vet	eran's Affairs				
		Disability or illn superannuation			ment from	an insurance cor	npany or				
		None of the ab	ove								
People often become a carer without		I worked it out	on my	own							
making an active decision, and it can take a while before you realise you are a carer.	С	Someone else t friend, NDIS, M				arer (e.g. GP, nu	ırse, teacher,				
How did you come to realise you were a carer for Person 1?	C	Not applicable,	_			son 1's carer					
Since becoming a carer for Person 1, have you been given advice about where to find	С	Yes, I was given advice soon after becoming a carer about supports and services available to us									
support for yourself and/or Person 1?	C	Yes, but it took a while before I was given advice about supports and									
Select one		services availab			agut tha cun	norts and sorvice	eos available				
		to us on my ow		illation a	out the sup	ports and servic	es avallable.				
	С	Not applicable									
Do you feel recognised and valued as Person 1's carer in the health system	C	Yes	\bigcirc	No							
and/or education system (if relevant)? Select one	C	Sometimes	\bigcirc	Not app	licable						
If you care for two or more people, please greatest caring needs. If you care for only wellbeing and time.'					-						
Does Person 2 you care for live with you?		Yes No									
How much assistance does Person 2 typically need?		Not much, they reassistance	equire	limited	Perso	n needs care for day-to-da	most of their y functioning				
Select one		\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc				
We know that caring needs often vary day to day. On a day that is 'typical' (if there is one), how much assistance would the person requir (from 1 'require limited assistance' to 5 'require care for most of their day-to-day functioning', If the person only sometimes requires care, base your answer on the times when they do need care.	re	1	2		3	4	5				

Does Person 2 you care for have any of	ш	Dementia									
the following caring needs? Select ALL that apply		Neurological conditions other than dementia e.g. motor neurone disease, Multiple Sclerosis (MS), Parkinson's disease, spinal conditions, stroke, brain cancer, cerebral palsy, epilepsy									
		Old-age related fr			elated	noor heal	th				
		Terminal illness o	•	_		poor rical					
					ciilia						
		Autism spectrum disorder									
	ш	Other developmental disorder									
		Mental illness and	d/or ps	sychosoci	ial disa	ability					
		Drug or alcohol ac	ddictic	n/depen	dency						
		Physical disability	e.g. re	elated to	sight,	hearing, r	nobility				
		Intellectual disabi	lity								
		Chronic non-term	inal ill	ness (last	ting 6	months o	r more)				
		Shorter term illne	ss (like	ely to last	t less t	han 6 mo	nths)				
		Other, please spe	cify:								
	_				_						
Is Person 2 you care for your Select one	0	Child/stepchild		(\bigcirc s	Sibling (bro	other/sister)				
If the options provided don't properly	\bigcirc	Grandchild/step-	grando	child (Brother/si	ster-in-law				
describe the relationship you have with	\bigcirc	Spouse/partner		(Other fam	ily member e.g. aun	t, uncle			
the person you care for, please select		Ex-spouse/ex-par	tner	() N	Non-family	/ member e.g. friend	ł			
'other' and describe your relationship in your own words.	\bigcirc	Parent/step-pare	nt	(\bigcirc	-	nt/step-grandparer	t/			
	\bigcirc	Parent-in-law			g	grandpare	nt-in-law				
		O	:!! \								
		Other (please des	scribe)	:							
Are you the primary carer for Person 2? Select one	0	Yes, I provide the	majo	rity of the	e care	for this pe	erson				
Scient one	0	•	half th	ne care, a	ind and	other pers	on or other people	provide			
		the other half I provide less tha	n half	the care	for thi	c narcon					
		i provide less tha		the care	101 1111	3 per 3011					
Does anyone other than yourself		Yes, another fami	ilv mei	mber or f	friend						
provide regular care for Person 2?		Yes, one or more	-								
Select one		Yes, another pers									
		No, I am the sole	_	,							
Does Person 2 you care for identify as				Other e	a nor	n_hinary (gender fluid, inter-g	ander			
Select one		Male	\cup	no geno		biiidi y, į	seriaer maia, meer g	ciidei,			
	0	Female	\bigcirc	Prefer r	not to	answer					
How old is Person 2 you care for?	0	0-4 years	0	20-24 y	ears	\bigcirc	55-64 years				
Select one		5-9 years	\bigcirc	25-34 y	ears	\bigcirc	65-74 years				
		10-14 years	\bigcirc	35-44 y	ears	\bigcirc	75 years or older				
		15-19 years	\bigcirc	45-54 y							
Is Person 2 you care for Aboriginal						rait Island	or				
and/or Torres Strait Islander?		Yes, Aboriginal	Ц	165, 101	ires st	rait Island	CI				
Select ALL that apply		No, neither of the	ese								

Does Person 2 you care for usually speak	Yes, English is the main language spoken	
English at home?	No, speaks a language other than English as the main language	
Has Person 2 ever done any of the	Defence force member (Army, Navy or Air Force - including reservis	its)
following types of paid or volunteer work	Paid work as a 'first responder' – this includes police officers, ambul	lance
(whether currently or in the past)? Select ALL that apply	officers and firefighters, as well as other first responders	
Select ALL that apply	Volunteer work as a 'first responder' e.g. volunteer fire fighter	
	None of the above	
Carers provide a wide range of support	Personal care support e.g. bathing, showering, dressing, toileting	
for the people they care for, and this support varies a lot depending on the needs of the people being cared for.	Helping with transport e.g. by driving the person to appointments, organising public transport or taxi	
In the last 12 months, have you done any	Communication support e.g. assisting person to communicate with family/friends/strangers	
of the following for Person 2 who you care for?	Technology support e.g. helping person use online appointments or forms, pay bills online etc.	-
Select ALL that apply	☐ Managing/organising medications	
	Managing/organising medical appointments	
	Accessing and helping to manage formal support services such as ag disability supports or government services	ged or
	Assisting person to access and maintain employment or education/training	
	Advocating for person's needs e.g. with school, health professionals employer	5,
	Assisting person in managing social interactions	
	Mental health support such as providing support when the person is experiencing distress, trauma, depression, anxiety	.S
	Staying with a person to ensure they remain safe from accident or s harm	elf-
	Doing more housework, cooking or cleaning than you would usually order to help care for the person	/ do in
	Other type of caring activity (please describe below):	
	None of the above	
In the last 12 months, has Person 2 received support or financial assistance	NDIS (National Disability Insurance Scheme)	
from any of the following?	Disability services not accessed through NDIS funding	
Select ALL that apply	My Aged Care	
	☐ Department of Veteran's Affairs	
	Disability Support Pension (from Services Australia, the Australian Government)	
	Age Pension (from Services Australia, the Australian Government)	
	Other disability payments from Services Australia, Australian Govern e.g. Essential Medical Equipment Payment; Mobility Allowance; You Disability Supplement	
	Disability Compensation Payment from Department of Veteran's Aff	fairs
	Disability or illness support payment from an insurance company or superannuation scheme	
	None of the above	

People often become a carer without making an active decision, and it can take a	\circ	I worked	it out on my	own										
while before you realise you are a carer.	\bigcirc			e I was consid		e.g. GP, nurse	e, teacher,							
How did you come to realise you were a				d Care, Centre	·									
carer for Person 2?	Not applicable, I don't consider myself Person 1's carer Yes, I was given advice soon after becoming a carer about supports ar													
Since becoming a carer for Person 2, have	\circ		s given advic available to ι		ecoming a ca	rer about sup	ports and							
you been given advice about where to find support for yourself and/or Person 2?	Yes, but it took a while before I was given advice about supports and													
Select one		services available to us No, I had to find information about the supports and services available												
	\bigcirc			mation about	the supports	and services	available							
		to us on my own Not applicable												
Do you feel recognised and valued as														
Person 2's carer in the health system		Yes	O	No										
and/or education system (if relevant)? Select one	0	Sometime	es 🔘	Not applicab	ole									
V	.•													
Your health, wellbeing and t				bassa Tl	hio acation o	alea albaeet Ve	OLID.							
The previous section asked about the types				-										
wellheing – how your overall quality of life		• •		•	•	, .								
	that may have affected your wellbeing over the last year. We use measures of wellbeing that are included in many													
that may have affected your wellbeing ove		carers to	other peop	le in Australi	ia. That mea	surveys which lets us compare the wellbeing of carers to other people in Australia. That means we have to use specific wording to ensure we can compare – our apologies if some of that wording is difficult to answer. The next								
that may have affected your wellbeing ove surveys which lets us compare the wellbeir	ng of o													
surveys which lets us compare the wellbeir	ng of o	ır apologi	es if some	of that wordi	ing is difficul									
that may have affected your wellbeing ove surveys which lets us compare the wellbeir specific wording to ensure we can compare	ng of o	ır apologi	es if some of	of that wordi	ing is difficul er.	t to answer.	. The next							
that may have affected your wellbeing ove surveys which lets us compare the wellbeir specific wording to ensure we can compare	ng of o e – ou vardin	ır apologi	es if some	of that wordi	ing is difficul									
that may have affected your wellbeing ove surveys which lets us compare the wellbein specific wording to ensure we can compare section asks more about what you find rew	ng of o e – ou vardin	ır apologi	es if some of ficult about Mone	of that wordi t being a care <u>A little</u>	ing is difficul er. <u>Some</u>	t to answer. <u>Most</u>	The next							
that may have affected your wellbeing ove surveys which lets us compare the wellbein specific wording to ensure we can compare section asks more about what you find rew	ng of o e – ou vardin	ır apologi	es if some of ficult about the of the	of that wording to being a care A little of the	ing is difficul er. <u>Some</u> of the	t to answer. Most of the	The next All of the							
that may have affected your wellbeing ove surveys which lets us compare the wellbein specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you fe	ng of o e – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing ove surveys which lets us compare the wellbein specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feel the last four weeks.	ng of ce – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing ove surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feel tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless?	ng of ce – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing ove surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feel the last four weeks, how of	ng of ce – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
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that may have affected your wellbeing ove surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feel the last four weeks, how of	ng of ce – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing ove surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feel tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed? That everything was an effort?	ng of ce – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing over surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you fee Tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed?	ng of ce – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing over surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you fee Tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed? That everything was an effort?	ng of ce – ou vardin	ır apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing over surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feet Tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed? That everything was an effort? So sad that nothing could cheer you up? Worthless?	ng of de – ou vardin	er apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing over surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feet Tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed? That everything was an effort? So sad that nothing could cheer you up? Worthless?	ng of de – ou vardin	er apologi	None of the time	A little of the time	Some of the time	Most of the time	All of the time							
that may have affected your wellbeing ove surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you fee Tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed? That everything was an effort? So sad that nothing could cheer you up?	ng of de – ou vardin	er apologi	None of the time Control of t	A little of the time	Some of the time O O O O O O O O O O O O O O O O O O	Most of the time	All of the time							
that may have affected your wellbeing ove surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feel Tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed? That everything was an effort? So sad that nothing could cheer you up? Worthless? If you are feeling distressed or need support Carer Gateway: (8am to 5pm) 1800 422 7 Beyond Blue: (24 hours) 1300 224 636	ng of de – ou vardin elt	nr apologi ng and diff	None of the time Control of t	A little of the time O O O O O O O O O O O O O O O O O O	Some of the time Compact the following at 114 am-10pm, More	Most of the time O O O O O O O O O O O O O O O O O O	All of the time							
that may have affected your wellbeing ove surveys which lets us compare the wellbeing specific wording to ensure we can compare section asks more about what you find rew In the last four weeks, how often have you feel Tired out for no good reason? Nervous? So nervous that nothing could calm you down Hopeless? Restless or fidgety? So restless you could not sit still? Depressed? That everything was an effort? So sad that nothing could cheer you up? Worthless? If you are feeling distressed or need support Carer Gateway: (8am to 5pm) 1800 422 7	ng of de – ou vardin elt	nr apologi ng and diff	None of the time Control of t	A little of the time O O O O O O O O O O O O O O O O O O	Some of the time Compact the following at 114 am-10pm, More	Most of the time O O O O O O O O O O O O O O O O O O	All of the time							

People often become a carer without

Excellent

 $\bigcirc \ \mathsf{Very} \, \mathsf{good} \\$

 $\bigcirc \ \, \mathsf{Fair}$

OPoor

 $\bigcirc \ \mathsf{Good}$

How often do you feel the following?				Ne	ver	На	ırdly	ever		ionally/ etimes	Ofte		All of e time	
How often do you feel that you lack companionship?				($\overline{)}$		\bigcirc		($\overline{}$			\bigcirc	
How often do you feel left out?					\mathcal{C}		0		(\mathcal{C}	O)	Ö	
How often do you feel isolated from others?				0			0		(\supset	0		\circ	
How often do you feel lonely?							0		(\circ	\circ)	\bigcirc	
Thinking about your own life and personal circumstances, how satisfied are you with the following?		Comp DISSA	letely TISFIED	2	3	(4	1)	(5)	6	7	8	_	oletely ISFIED 10	
Your life as a whole			\bigcirc	\bigcirc	\bigcirc	\bigcirc		$\overline{)}$	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Your standard of living			\bigcirc	\bigcirc	\bigcirc	\bigcirc		\mathcal{L}	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Your health			\bigcirc	\bigcirc	\bigcirc	\bigcirc		\mathcal{L}	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
What you are currently a	achiev	ing in life	\bigcirc	\bigcirc	\bigcirc	\bigcirc		\mathcal{C}	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Your personal relationsh	ips		\circ	\circ	\bigcirc	\bigcirc		$\overline{)}$	\bigcirc	\circ	\circ	\circ	\bigcirc	\circ
How safe you feel			\bigcirc	\bigcirc	\bigcirc	\bigcirc		\mathcal{C}	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Feeling part of your com	ımuni	ty	\circ	\circ	\bigcirc	\circ			\bigcirc	\bigcirc	\circ	\circ	\bigcirc	\circ
Your future security			\bigcirc	\bigcirc	\bigcirc	\bigcirc		\mathcal{I}	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Your ability to participat	-		\circ	\circ	0	0		\mathcal{I}	\bigcirc	\circ	0	\circ	\circ	\circ
Your ability to do furthe training if you want to	r educ	cation or	\bigcirc	\bigcirc	\bigcirc	\bigcirc			\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Your ability to afford the	thing	gs you need	\bigcirc	\bigcirc	\bigcirc	\bigcirc		$\overline{}$	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Your ability to save mon	ey		\bigcirc	\bigcirc	\bigcirc	\bigcirc)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
							_							
In the last <u>12 months</u> , have you personally		I had a new se						-			maged o or other		oyed by	y a
been affected by any of the following?		l experienced serious illness	/injury					Prop	roperty other than my home (e.g. car) was amaged or destroyed by accident, storm, fire,					
Select ALL that apply		I experienced existing seriou		-	from	an			_	her eve	-		,	, -,
		Others in my h	nouseho or injui	old or fan y (this m	ay	d a		wea	I experienced other impacts due to extreme weather events such as flooding or fire (other than damage to house or property)					
		include menta abuse problen		or subst	tance				ved ho	_			••	
		My caring resp	•	ities incr	eased	e.g.		My l	housel	nold had	d a sudd	len larg	e finan	cial
		you had a new				الم		stre	ss e.g.	a large	bill that	was no	t planr	ned for
		unwell family types of caring				dII		My l	housel	nold exp	perience	ed finan	cial ha	rdship
		caring asked a						I sep	arate	d from o	or divor	ced my	partne	r
		I had an unpla	nned lo	ss of job				Som	eone (close to	me pas	sed aw	ay	
		I had an unpla work hours	nned re	duction	in my						bbery/t ily/dom		olence	
		Another mem an unplanned			hold h	ad		Othe	ers in r	ny hous	sehold e riolence			
		I started a nev							-		other fo	rms of	crime	
		My income fel									l stress i			
								None of these						

Your experiences as a carer

The following questions ask what being a carer is like for you at the moment, and how it has changed over the past year. We ask about your choice in becoming a carer, the positive aspects of being a carer and about the challenges of being a carer.

People become carers in different ways. Some choose to be a carer; others feel they have no option but to be a carer, even if they would prefer not to be. What best describes you?	I had no choice about whether to be a carer or not I had some choice about whether to be a carer or not I actively chose to take on a caring role, and could have
If you care for more than one person, please answer based on the person you have cared for the longest.	chosen not to be a carer It's hard to say which of these best describes me

How much do you agree or disagree with the following statements about how you <u>currently</u> find being a carer?		ngly GREE					ongly GREE	Don't
	1	2	3	4	(5)	6	7	know
Overall, I find it satisfying being a carer	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
Being a carer contributes to my meaning and purpose in life	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
I often find being a carer a positive experience	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
My contribution as a carer is recognised by others in the community	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
My contribution as a carer is recognised/valued by the government	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
My experience and knowledge as a carer is recognised by health professionals	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
Being a carer has strengthened my relationship with the person/people I care for	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
I have learned new skills due to being a carer	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
I would have no hesitation in encouraging other people to become carers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ

The next questions ask how often you experience different types of challenges as a carer. We know being a carer can involve many positive and negative experiences; this asks about the negative ones in more detail to better identify where Australian carers may most need support and change to help support their wellbeing.

At the moment as a carer, how often do you feel	Never				rly always or always
, , , , , , , , , , , , , , , , , , ,	1	2	3	4	(5)
There is not enough time for yourself	0	0	0	0	0
You have more responsibilities than you can cope with	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Like you've lost control over your life	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Uncertain about what to do for the person or people you care for	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Like you should do more for the person/people you care for	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Like you could do a better job of caring	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

				Nea	rly always
How often do you feel that your caring responsibilities and duties	Never				or always
negatively impact	1	2	3	4	5
Your social life	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Relationships with family and friends	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Your health	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Your privacy	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

At the moment, how confident do you feel that yo	e to do		lot at al can do				Very confident I can do this well			
the following well?				1	(2		3		4)	5
Take care of the physical needs of the person/peop	le you car	e for		\bigcirc			\bigcirc	(\supset	0
Take care of the emotional needs of the person/ped	ople you c	care fo	r	\bigcirc	\subset)	\bigcirc	(\supset	\bigcirc
Find out about and organise access to services for t	he person	n/peop	le	\bigcirc			\bigcirc	($\overline{}$	\bigcirc
you care for Cope with the stress of caring/caregiving activities				\bigcirc	\bigcirc		\bigcirc	()	\bigcirc
Make caregiving activities pleasant for both you and	d the			\bigcirc)	\bigcirc))	\bigcirc
person/people you care for	ng tha			O)	O		<i>)</i>	
Manage unexpected events or emergencies involving person/people you care for	ng the			\bigcirc	\subset)	\bigcirc	(\supset	\bigcirc
				·		·				•
In the last 12 months, how have the following aspo	ects of	Getti WOR	_					etting ETTER	Don't	
		1	2	3	4	5	6	7	know	N/A
My confidence in being able to be a good carer	•	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
My access to support to help me in my caring duties	S	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
My access to financial resources needed to fulfil my duties	y caring	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
My overall ability to care for the person/people I ca	re for	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
My ability to participate in paid work (if applicable)		\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
My ability to progress my studies/education (if appl	licable)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
My ability to maintain my own quality of life/wellbe	eing	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
My ability to maintain my own health		\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
My ability to cope with the stress of my carer role		\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
The difficulty of navigating systems e.g. NDIS, MyAgedCare, myGov or others		0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\circ
Does your role as a carer have financial impacts fo	-	=	nouseh	old?	Un	sure	Yes	1	No	N/A
Being a carer has led to a reduction in the amount of have accumulated less superannuation than I other			ro duo i	to boing)	\circ	(\circ
a carer	ei wise wo	uiu iiav	re due i	to being	5 (\supset	\circ	(\bigcirc
I have not been able to take employment opportun to being a carer	ities such	as pro	motion	s due	(\supset	\bigcirc	(\supset	\bigcirc
My income earning ability is the same as it would be	e if I was i	not a c	arer		(\supset	\bigcirc	(\circ	\bigcirc
My household's overall financial situation has worse	ened since	e I beca	ame a c	arer	(\supset	\bigcirc	(\sim	\bigcirc
I worry more about my financial situation since I be	ecame a ca	arer			(\supset	\bigcirc	(\bigcirc
Finding and accessing support This section asks you whether you are currently able to access formal and informal support to help you in your role as a carer, and the types of support you need. We also ask if you've accessed specific types of formal support.										
Are you able to call on friends or family to help you in your caring responsibilities if you are ill or need a break? Select one) While	I have	some fi	ess to h riends c ganise	or famil	y who c	an help	, it wou	ıld be di help	fficult

In the last 12 months, how satisfied were you with your access to different types of support as a carer?												
If your satisfaction changed through the last 12 months, please answer based on your most recent experiences. If you were a carer for only a part of the last 12 months, please answer for the time you were		plete ATISF	•							omple SATIS	•	N/A – I don't Need
a carer.	0	1	2	3	4	(5)	6	7	8	9	10	this
Access to support from friends and family	0	0	0	0	0	0	0	0	0	0	\bigcirc	0
Access to respite care services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Access to carer training and skills courses	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Access to psychological support for carers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Ability to connect to other carers to share experiences and advice	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Access to financial support to help me in my role as a carer	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

To what extent are the following a problem when trying to access formal services in general, such as in-home support, respite care, cleaning services for the person or people you	NOT a pro	blem					Y BIG	Don't	
care for?	1	2	3	4	(5)	6	7	know	N/A
The person I care for does not want some types of formal support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\circ
The person I care for does not feel they need some types of formal support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\circ
Long waiting times to access services in the local area	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Lack of availability of services in my local area	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
Complicated application processes for accessing services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\circ
Services for the person I care for are not adequately funded as part of NDIS, My Aged Care, Veteran's or other support packages	0	0	0	0	0	0	0	0	\circ
Difficulty finding high quality services e.g. you may have difficulty finding a service that has staff with the skills needed to support the person you care for	0	0	0	0	0	0	0	0	0
Difficulty getting to one or more services e.g. difficulty with transport, or the service is located a long distance from the place the person you care for lives	0	0	0	0	\bigcirc	0	\bigcirc	0	0
Difficulty finding a service that is culturally appropriate for the person I care for	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\circ
Poor coordination between different services accessed by the person/people you care for	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\circ
Rapid change in staff at support services e.g. the people providing services change regularly	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
Difficulty affording the cost of accessing services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
The services offered in my local area do not cater for the specific needs of the person I care for	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
I do not know what types of services are available for the person I care for	0	0	0	0	0	0	0	0	\bigcirc

How much time do you spend navigating government support systems such as Centrelink, NDIS, My Aged Care or Veteran's support on behalf of the person or people you care for? Select one Have you received any assistance to help you navigate government systems such as NDIS, My Aged Care, Carer Gateway etc.? Select one	N/A – the person/people I care for don't access formal support from the government None – the person/people I care for don't need my help with these systems Less than an hour a week on average I often spend between one and four hours a week I often spend five or more hours a week Yes, and it was helpful Yes, but it wasn't very helpful No, I needed to access help but wasn't able to access it No, I didn't need to access help									
different health practitioners. This online their record. Do any of the following apply for any of the	health record has	s settings that all								
you care for more than one person, if this a care for, answer 'yes'.	pplies to ANY of th	ie people you	Yes	No	Unsure					
Do you access the My Health Record of the	person/people you	care for?	0	0	0					
Do you access the My Health Record for you	rself?		Ö	Ö	Ö					
Are you a Nominated Representative for the the My Health Record?	person you care fo	or to access	\bigcirc	\bigcirc	\circ					
Does the person you care for have an Advan			\bigcirc	\bigcirc	\circ					
Does the person you care for have an Advan Record?		•	\circ	\bigcirc	\circ					
Has your doctor discussed the My Health Re discussing it for you or for a person you care	•	ether	0	0	\circ					
other services to carers. This support may some or all of the costs of the service. The support, or if you have tried to and been In the last 12 months, have you received as	Many carers access formal support from organisations who provide services such as respite care, counselling, or other services to carers. This support may be paid for privately or made available publicly with government covering some or all of the costs of the service. The next questions ask if you currently access different types of formal carer support, or if you have tried to and been unable to access it. In the last 12 months, have you received assistance from any organised services to help you in your caring role? Select one Unsure									
Do you receive, or have you tried to access, the following types of carer services other than respite care?	I have received or used this in the last 12 months	I've received/used this in the past, but not in the last year	I've tried to access this, but didn't receive it	I've never tried to access this, but would like to	No, I don't need this type of carer support					
Cleaning services	0	\circ	\bigcirc	0	0					
Shopping services	0	0	0	0	0					
Transport services	0	0	0	0	0					
Gardening services	\bigcirc	\bigcirc	\circ	0	\circ					

Do you receive, or have you tried to access, the following types of carer financial support or coordination/planning services?	I've received this in the last 12 months	I've received this in the past, but not in the last year	l've tried to access this, but didn't receive it	l've never tried to access this, but would like to	No, I don't need this type of carer support
Carer Payment (an income support payment from the government for those giving constant care to someone who has a severe disability, serious illness, or who is frail and aged)	0	0	0	0	0
Carer Allowance (a fortnightly supplement from the government for those giving additional daily care to someone who has a disability, serious illness, or who is frail and aged)	0	0	0	0	0
Young Carer Bursary	\circ	\circ	\circ	\bigcirc	\bigcirc
Carer assessment and planning service e.g. you were assisted by an organisation who helped identify your needs as a carer and plan accessing services	0	0	0	0	0
Intensive support (support navigating services, obtaining referrals)	\circ	\circ	\bigcirc	\circ	\circ
Funding to purchase small assets to support you as a carer such as a phone, laptop	0	\circ	\circ	\circ	\bigcirc
Funding to cover some or all of the costs of carer training and/or counselling	\bigcirc	\bigcirc	\circ	\circ	\bigcirc
Funding to cover some or all of the costs of respite care		\bigcirc	\bigcirc	\bigcirc	
Funding to cover costs of transport	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Do you have access to, or have you tried to get access to, the following types of carer training or support?	I have accessed this in the last 12 months	I've accessed this in the past, but not in the last year	I've tried to access this, but didn't receive it	l've never tried to access this, but would like to	No, I don't need this type of carer support
Psychological counselling (phone, video or in person)	0	0	0	0	0
Carer coaching, where a coach supported you in your role as a carer (may be face to face or online/by phone)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Online self-guided coaching to help you build knowledge and skills to help you as a carer	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Carers skills courses (providing specific training and skills for carers)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Support to enrol in education or training courses (on any subject, not just on topics related to being a carer)	\bigcirc	\bigcirc	\bigcirc	\circ	\bigcirc
Carer support group (also called peer support groups, lived experience groups. These groups may meet online, phone, or in person)	0	0	0	\circ	0
Online forum for carers to support each other	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Do you receive, or have you tried to access, the following types of respite care (services that give carers a break by providing alternative care arrangements)?	I have received or used this in the last 12 months	I've received/used this in the past, but not in the last year	I've tried to access this, but didn't receive it	I've never tried to access this, but would like to	No, I don't need this type of carer support
In-home respite care (day respite or overnight respite)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Centre based day respite care	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Short-term accommodation respite in a small community setting (may include overnight respite) e.g. cottage respite	\circ	\circ	\circ	\circ	0
Longer term respite in a permanent accommodation residential facility	\circ	\circ	\bigcirc	\bigcirc	\circ
Emergency respite care	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Other respite care (please describe):	0	0	\circ	0	0

Carer Gateway

This section asks you about your awareness of and experiences with Carer Gateway.

Have you heard of or accessed Carer Gateway?		Yes, have spent time on the website
Select ALL that apply		Yes, have called the Carer Gateway phone number
Carer Gateway provides access to services and		Yes, have received printed information e.g. a booklet or information
supports for all carers, no matter the age of the		pack about Carer Gateway
person they are caring for. You can contact your local Carer Gateway service provider by calling		Yes, have accessed some services through Carer Gateway
1800 422 737, Monday to Friday, between 8am		I've heard of Carer Gateway but haven't looked at it or accessed
and 5pm or visit <u>www.carergateway.gov.au.</u>		services
		I've heard of Carer Gateway but I do not need this support
		I haven't heard of or accessed Carer Gateway
	0	Unsure

If you have accessed the Carer Gateway website, phoned Carer Gateway, or accessed services via Carer Gateway, how satisfied were you with Carer Gateway? If you have not accessed the Carer Gateway website, phoned Carer Gateway, or accessed services via Carer Gateway, please skip this table.

How satisfied were you with the following	-	oletely ATISFIE								-	letely SFIED	
aspects of Carer Gateway?	0	1	2	3	4	(5)	6	7	8	9	10	N/A
Carer Gateway website overall	0	0	0	0	0	0	0	0	0	0	0	0
Information available on the website	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
The Carer Gateway phone call service	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
How your needs as a carer were assessed	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\circ
Types of services available via Carer Gateway	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
The quality of services available via Carer Gateway overall	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
Professionalism of Carer Gateway staff	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Helpfulness of Carer Gateway staff	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
Booklet or information pack sent to you about Carer Gateway	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0

Have you contacted any of the following organisations to seek advice, support or access to carer services?	Unsure	Yes, in the last 12 months	Yes, more than 12 months ago	No
Carer Gateway (carergateway.gov.au or 1800 422 737)	0	0	\circ	0
Catholic Care	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Emergency Respite Support (after hours service)	\bigcirc	\bigcirc	\bigcirc	\bigcirc
My Aged Care	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Other organisation (please name the organisation below):	\circ	\circ	\circ	\circ
Other organisation (please name the organisation below):	0	\circ	0	\circ
Other organisation (please name the organisation below):	0	0	0	0

If you accessed any formal support services/assistance in the last 12 months, how SATISFIED are you with the service provided? Please write the type of service you have accessed (e.g. respite care, carer coaching, carer assessment and planning, online course, cleaning services), the organisation/s that you have accessed this service from, and rate how satisfied you are with it.

If you haven't had any support from services in the last year, please skip this question.

What type of service/assistance did you access in the last 12 months, and what organisation/s provided it?												
For example, cleaning, respite co	are, counselling, funding to buy											
Type of service/assistance accessed	Name of organisation/s who provided the service/assistance		plete ATISF	•	3	4	(5)	6	7		omple SATIS	•
Type of service:	Organisation:	0	0	0	0	0	0	0	0	0	0	0
Type of service:	Organisation:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Type of service:	Organisation:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Type of service:	Organisation:	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Type of service:	Organisation:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

If you accessed any formal support services/assistance in the last 12 months, how USEFUL have you found it? Please write the type of service you have accessed e.g. respite care, carer coaching, carer assessment and planning, online course, cleaning services, and rate how useful it was.

If you haven't had any support from services in the last year, please skip this question.

Type of service/assistance accessed in last 12 months, e.g. cleaning, respite care, counselling,	NOT AT ALL useful									VERY useful		
funding to buy equipment.	0	1	2	3	4	(5)	6	7	8	9	10	
Type of service:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Type of service:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Type of service:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Type of service:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Type of service:	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	

A bit about you

We've asked a lot about your caring responsibilities and your wellbeing. We want to understand whether some carers are more likely than others to have good access to support. To do this, we need to ask a bit about you and the type of household you live in. If you have done the survey in the past, you have answered some of these questions before; we are asking them again to check if anything has changed since you last answered them. If you do not wish to answer some of the questions below, you can skip those you do not wish to answer.

Do you identify as	Female Other e.g. non-binary, gender fluid,
Select one	inter-gender, no gender Prefer not to answer
Are you of Aboriginal and/or Torres Strait Islander origin? Select ALL that apply	○ No
How would you describe yourself?	Australian-born
Select one	Born overseas (please specify country):
	If born overseas:
	What year did you arrive in Australia to live?
Do you usually speak a language other	Yes (please specify):
than English at home? Select one	○ No
	_
Do you identify as Select one	Straight (heterosexual)
Select one	C LGBTIQA+
	If you select this, and wish to let us know how you identify (e.g. gay, bisexual, transgender, asexual) please do this here:
	Prefer not to answer

What is the highest year of high									
school you completed?	O Did	d not attend high	school	Year 10	or equivalent				
Select one	O Ye	ar 7 or equivalent		Year 11	or equivalent				
If you are currently enrolled in	○ Ye	ar 8 or equivalent		Year 12	or equivalent				
high school – please select your most recent year of completion	○ Ye	ar 9 or equivalent							
Have you completed any of the	☐ Ce	rtificate I or II							
following types of qualification e.g. from a vocational training	☐ Ce	rtificate III or IV							
institution or university?	☐ Dip	oloma							
Select ALL that apply	☐ Un	dergraduate univ	ersity degree						
	Ро	stgraduate univer	sity degree e.g. Mas	ter, Ph.D., gra	aduate diploma				
	O No	one of these							
Are you currently a Defence	☐ Ye	s, I currently work	in the Defence Ford	ce					
Force family member? Select ALL that apply	☐ Ye	s, my spouse curre	ently works in the D	efence Force					
, , , , , , , , , , , , , , , , , , ,	O No)							
Where do you live?		6 1166	State/territory you live in: e.g. VIC, SA						
We ask this because we will produc regions of Australia to help underst			rent						
locations have better or poorer acc			Town, suburb or re locality you live in	own, suburb or rural					
this, we need to ask you where you protect the privacy of our survey page 1			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						
report results.			Postcode you live	in:					
If you live in more than one place, p primary residence.	lease put	t in your	•						
primary residence.									
			_						
			_						
The home you live in has an impoothers). This section asks about the which best describes your househouse which best describes your househouse which best describes your house	ne type (of household yo	_						
others). This section asks about th	ne type (of household you	u live in, and whet		me is suitable for your needs.				
others). This section asks about the which best describes your househouse the which have the whole the whole house the whole househouse the whole house the whole	ne type (Sole persor	u live in, and whet	her your ho	me is suitable for your needs. Share or group household				
others). This section asks about the which best describes your househouse the which have the whole the whole house the whole househouse the whole house the whole	ne type (Sole persor Couple only Single pare	u live in, and whet n household y household	her your hol	me is suitable for your needs. Share or group household				
Which best describes your househouselect one Are you renting, paying off a mortg	old?	Sole person Couple only Single pare Couple par	u live in, and whet household y household nt with children hou	her your hold ousehold	me is suitable for your needs. Share or group household Other (please specify below):				
others). This section asks about the which best describes your househouselect one	old?	Sole person Couple only Single pare Couple par	u live in, and whet n household y household nt with children hou ent with children ho surfing' – staying te	her your hold ousehold	me is suitable for your needs. Share or group household Other (please specify below):				
Which best describes your househouselect one Are you renting, paying off a mortgor do you/your family own your househouselectors.	old?	Sole persor Couple only Single pare Couple pare I am 'couch I am renting I have a hor	u live in, and wheth household y household nt with children housent with children housent with children housenting' – staying teg	usehold mporarily wit	Share or group household Other (please specify below):				
Which best describes your househouselect one Are you renting, paying off a mortgor do you/your family own your househoutright?	old?	Sole persor Couple only Single pare Couple pare I am 'couch I am renting I have a ho	u live in, and whether household y household nt with children housent with children housenting' – staying teguse with a mortgage ouse outright (or own	usehold mporarily with a pa	Share or group household Other (please specify below): th others				
Which best describes your househouselect one Are you renting, paying off a mortgor do you/your family own your houtight? Select one	old?	Sole persor Couple only Single pare Couple pare I am 'couch I am renting I have a hol	u live in, and whether household y household nt with children household ent with children houseurfing' – staying teguse with a mortgage ouse outright (or owfamily's home withous properties).	usehold mporarily with	Share or group household Other (please specify below): th others artner/other person)				
Which best describes your househout the Select one Are you renting, paying off a mortgor do you/your family own your houtright? Select one Do you live in privately owned or paying of the select o	old?	Sole persor Couple only Single pare Couple pare I am 'couch I am renting I have a hou I own my h I live in my Private hou	u live in, and whether household y household nt with children household ent with children housenfing' – staying teguse with a mortgage ouse outright (or own family's home withousing (e.g. your family)	usehold mporarily with	Share or group household Other (please specify below): th others artner/other person)				
Which best describes your househouselect one Are you renting, paying off a mortgor do you/your family own your houtight? Select one	old?	Sole persor Couple only Single pare Couple pare I am 'couch I am renting I have a hol	u live in, and whether household y household nt with children household ent with children housenfing' – staying teguse with a mortgage ouse outright (or own family's home withousing (e.g. your family)	usehold mporarily with	Share or group household Other (please specify below): th others artner/other person)				

How suitable is your home for the people living in it?					gly GREE	·				ongly GREE	Don't
				1	2	3	4	5	6	7	know
My home is overcrowded (there's not enough living in the house)	space	e for all the pe	ople	\bigcirc	\bigcirc	0	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
It's difficult for some of the people living here to access or use some parts of the home due to disability or health problems e.g. kitchen, shower, an area that has stairs					0	0	0	0	0	0	0
Overall, my home meets the needs of all the people living in it well					0	0	0	0	0	\circ	\circ
How would you rate your access to the following at your home? Very POOR 1					3	4) (5	6) (6	Very GOOD	Don't
Mobile phone reception			0	<u>(2)</u>	$\overline{\bigcirc}$	\overline{C}			$\overline{\bigcirc}$	$\overline{\bigcirc}$	
Access to high speed, reliable internet			\circ	0	\bigcirc	C) (0	\circ	\circ
A personal computer, laptop or tablet			\bigcirc	\bigcirc	\bigcirc	C) (\circ	\circ	\circ
A private space for using a computer or other telehealth or other online services	devic	e for	0	0	\bigcirc	С) ()	0	\bigcirc	\circ
Think about transport for the person you care for. If you care for multiple people, answer for the person who has the most difficulty with transport/mobility. Which statement best describes their overall transport situation? In a typical week, how many times do you need to travel for caregiving purposes, e.g. taking a person to an appointment, to respite care, to their place of work or social groups? How long do you spend travelling for caregiving purposes in a typical week e.g. taking a person to an appointment, to respite care, to their place of work or social	0000000000000	Can easily get Sometimes have di Often have di Can't get to ti The person/p NA – I'm not i None 1-2 times per 3-4 times per 5-6 times per Less than 1 he 1-2 hours 3-5 hours	ave diffic fficulty g he places eople I c responsil week week week	ulty get etting t they no are for i	ting th hem to eed to never g	o the go ou orting	o the places	aces to they nouseborson I es permes permore ti	ound care for week er wee	eed to go or k er wee	go
groups? Approximately how much would you spend on travel for caregiving purposes in a typical week e.g. on fuel, public transport, parking? Please estimate if you're unsure.	0	Under \$20 \$20-\$49 \$50-\$100			($\stackrel{\smile}{\sim}$	More t Unsure		100		
Do you currently do any of the following?		Business own	er/co-ov	ner		☐ F	etired				_
Select ALL that apply		Self-employe		□ s	tudyin	g part-	time c	or full-t	ime		
Note we don't ask about your caring responsibilities here, as we have already		I have full-tim				— g	volunt roups (e.g. sp	orts gr	roup,	9
asked about those.		I have part-tin	•				ommu chool,		-	nurch,	
		I do unpaid w		o for wo	ırk		lone of	these	2		

If you currently do <u>paid work</u>, please answer the next questions. Otherwise, go to 'Your household finances' at the bottom of this page.

What is your primary job?								
Please list your job/s e.g. retail sales, farmer, teacher.	Job type/s:							
How many hours of paid	C Less than 10 hours per week 30-34 hours per week							
employment do you work in a typical week?	10-14 hours per week 35-39 hours per week							
Select one	15-19 hours per week 40-44 hours per week							
	O 20-24 hours per week							
	25-29 hours per week 50 hours or more per week							
How predictable is the timing	I have to work specific, set hours e.g. 9am – 5pm							
of your ordinary work hours?	I have set hours, but can change them sometimes if needed							
Select one	I rely on a roster or shift work and this can change or be unpredictable							
	I rely on roster or shift work but it is consistent							
	I can change my work hours around when and if I need to easily							
What times of day or night do	Work mainly during the day e.g. sometime between 7am – 7pm							
you typically work?	Work mainly outside of 'normal working hours' e.g. between 7pm – 7am							
	Varies between day and night work							
Are you able to work from home if you need or want to?	No, never Sometimes but not always Yes, anytime I want							
Which of these best describe	Casual contract without an end date							
your work? Select ALL that apply	Fixed-term contract lasting less than 12 months							
Select ALL that apply	Fixed-term contract lasting between 1 and 2 years							
	Fixed-term contract lasting more than 2 years							
	Permanent job (there is no end date to your employment)							
	□ N/A							
Have you discussed your carer	Not applicable e.g. you are self-employed							
role with your supervisor/employer?	No, my supervisor is not aware I am a carer							
	Yes, although it has only been discussed once or twice							
	Yes, and I can discuss my carer role with them whenever I need to							
To what extent is your supervisor/manager/employer	Not very – it is expected my caring duties should not interfere with any aspect of my work							
understanding of your caring	Somewhat – I am able to discuss how to balance caring and work with my employer							
obligations?	Very – my workplace is highly supportive of my caregiving role and supports me in							
Select one	making sure I can fulfil my caring duties							
	Not applicable e.g. you are self-employed, or they are not aware you are a carer							
Your household fina	nces							

Financial information is very sensitive, but also important because finances do affect the wellbeing of many households. However, if you don't want to answer these questions, please continue to the next part of the survey.

Given your current needs and financial	O Very poor	Reasonably comfortable
responsibilities, would you say that you and your household/family are	Poor	O Very comfortable
Select one	Just getting along	Prosperous

	Negative or nil income	\bigcirc	\$78,000-103,999
		\bigcirc	\$104,000-124,999
			\$125,000-155,999
_			\$156,000-207,999
			\$208,000-259,999
		\bigcirc	\$260,000 or more
		\bigcirc	Prefer not to say
0	\$62,400-77,999	\bigcirc	Don't know
	Could not pay bills on time e.	g. elect	tricity, rent, gas
	Went without meals, or was u	unable	to heat or cool home
	Asked for financial help from	friend	s or family
	for myself or others in the ho		• •
	None of these		
	NO financial impact from the	rising	cost of living
		\$1-10,399 \$10,400-20,799 \$20,800-31,199 \$31,200-41,599 \$41,600-51,999 \$52,000-62,399 \$62,400-77,999 Had to delay or cancel non-es going to a restaurant or movic Could not pay bills on time e.g. Went without meals, or was to Asked for financial help from Delayed or cancelled medical for myself or others in the ho afford them None of these NO financial impact from the	\$1-10,399 \$10,400-20,799 \$20,800-31,199 \$31,200-41,599 \$41,600-51,999 \$52,000-62,399 \$62,400-77,999 Had to delay or cancel non-essential going to a restaurant or movie, buyith the control of the contr

You have reached the last page of the survey. If you would like to enter the prize draw, access results, or participate in future research, please answer the questions below.

How did you hear about this surve	ey?	\sim	Email from the Carer Wellbeing Survey team at the University of Canberra					
Select ALL that apply We ask this because it helps us idea	ntify the different	\bigcirc	Email from an organisation that helps me access					
ways people hear about the survey	and which groups		services/supports as a carer					
were more or less likely to receive of information about the survey.	emails or	_	If yes, organisation name:					
,		_	Email from an organisation/group/network representing carers					
		_	If yes, organisation/group name:					
		_	Facebook					
		_	Instagram					
		_	Website					
		0	Friend or family					
		\bigcirc	Other (please describe):					
Do you give us permission to cont	act you about	() '	Yes, you can contact me					
future surveys?		\bigcirc	No					
If you have done more than one o	f our surveys, do	$\overline{\bigcirc}$	Yes No					
you give us permission to link your responses to		_	, please provide the following information about <i>yourself</i> (not					
different surveys together?			erson you care for). This will be used to ensure we link the					
			ct survey responses together.					
			date of birth (DD/MM/YYYY): / /					
		Your first (given) name:						
		Your surname:						
Do you want to be entered in the	prize draw?	Tour	email:					
Prize draw conditions are provided	-	0,	Yes No					
sheet.								
Do you want to be notified when study are available?	results of the	O ,	Yes No					
If you ticked 'yes' to any of the	above, please pro	vide y	your contact details (not the contact details of the person					
		you c	are for).					
Name:								
Email or postal address (whichever is more								
relevant for you):								
	TI.							
	I nank you to	r coi	mpleting the survey					